

# Western Electric

## WARRANTY SERVICE REQUEST

### INSTRUCTIONS

1. Fill out the Return Authorization Request Form, Below
2. Email or Mail the Completed form to:
  - a. service@westernelectric.com
  - b. Western Electric, 410 Chickamauga Ave., Suite 300, Rossville, GA 30741
  - c. If you have questions, please call: (404) 352-2000
3. We will email or mail a Return Material Authorization (RMA) form with an assigned RMA number and return shipping instructions
4. Follow packing instruction printed in warranty booklet supplied with new factory tube.
5. Do not return any wooden boxes used with matched sets.
6. Use a trackable shipping service such as FedEx.

### Return Authorization Request Form

Serial Number	Purchase Date	Warranty Card Returned (Y/N)	Purchased as Single, Pair, Etc.	Reason For Return

Dealer Name and City \_\_\_\_\_

### Your information

Name: \_\_\_\_\_  
Address 1: \_\_\_\_\_  
Address 2: \_\_\_\_\_  
City: \_\_\_\_\_ State/Region: \_\_\_\_\_ Postal Code: \_\_\_\_\_  
Country: \_\_\_\_\_  
Phone: \_\_\_\_\_ Fax: \_\_\_\_\_  
Email: \_\_\_\_\_

### **Return address for tube if different from above (We cannot ship to a PO Box)**

Name: \_\_\_\_\_  
Address: \_\_\_\_\_  
City: \_\_\_\_\_ State/Region: \_\_\_\_\_ Postal Code: \_\_\_\_\_  
Country: \_\_\_\_\_